

# Joseph Smith

St Helier, Jersey 

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Experienced hospitality worker with over 10 years' service in high-end and Michelin-starred restaurants. I am looking for a food and beverage position where I can train & develop towards management level.

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## Skills

- Exemplary customer service in high-end establishments
  - Tactful and considerate complaint management
  - Staff training & development
  - Attention to detail
  - Multi-lingual at conversational level
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## Experience

MARCH 2017 – PRESENT

### **Food & Beverage Supervisor / 3 Rosettes, Jersey**

Supervision and ongoing training of 12 waiting staff to 3 Michelin Star standards. Consistently high standard of food and beverage service, exemplary knowledge of food and wine pairings to offer recommendation to customers and discrete management of rare complaints. Assisting with stock management, beverage selection and ordering.

JUNE 2010 – FEBRUARY 2017

### **Waiter / The High Life, Jersey**

Delivering an excellent and attentive lunch and dinner service in a busy Bib Gourmand restaurant. Waiting tables with food and beverage orders, providing description of all dishes served, including local ingredients and allergens. Occasional sommelier service and assisting the head chef with dessert preparation at peak times.

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## Education

JUNE 2010

### **Technical Diploma in Culinary Arts / Highlands College**

A level 3 course focusing on high-quality food preparation and excellence in food & beverage service.

JULY 2008

### **GCSE / Grainville School**

9 x GCSEs at grade B and above, including English, Maths and Science. Represented Jersey at UK-wide athletics competitions and assisted lower year students with English and Maths.